

**One-Day Executive Training for Senior Personnel:  
Gambian Civil Service & Non State Actors**

**Operational Excellence (OpEx™) and the  
Implementation of the Sustainable Development Goals**

**VENUE: Kairaba Hotel, Senegambia Area, The Gambia**

**DATE: Saturday, 21 October 2017**

**TIME: 08.30 to 17.30**

**The main aims of the training are:**

- Understand the concept and practice of Operational Excellence (OpEx™)
- Gain introductory skills for institutionalising standards of excellence
- Understand how to link OpEx™ techniques to SDG implementation

**Delegates for the training should be:**

- Permanent Secretaries and Deputy Permanent Secretaries
- Directors and Heads of Departments and Agencies
- CEOs of Business, Trade and Professional Associations
- Managing Directors of Parastatals and State-Owned Enterprises
- Executive Directors of Civil Society Organisations
- Representatives of International Organisations and Agencies

**The training is led by:**

Professor Gibril Faal OBE, JP  
Director, GK Partners Limited (UK & Gambia)  
Visiting Professor in Practice, Institute of Global Affairs  
London School of Economics and Political Science (LSE)

The Executive Training is part of a Technical Cooperation Project (TCP),  
financed by: Swiss Agency for Development and Cooperation (SDC)

The TCP on Migration and Sustainable Development in Gambia  
(MSDG) is implemented by: GK Partners

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<b>SATURDAY, 21 October 2017</b>	
08.30 – 09.00:	Registrations, Tea & Coffee
09.00 – 09.30:	Introduction & Workshop Methodology
09.30 – 10.45:	The Concept and Practice of Excellence
11.45 – 12.15:	COFFEE & TELEPHONE BREAK / GROUP PHOTO
12.15 – 13.00:	The 10Es of OpEX™: Wanting and Being Excellent
13.00 – 14.00:	LUNCH BREAK
14.00 – 14.45:	Reductionist Analysis: Understanding the Nature and Causes of 'Problems and Challenges'
14.45 – 15.30:	The Fundamentals of Professional Standards
15.30 – 16.00:	COFFEE & TELEPHONE BREAK
16.00 – 17.00:	OpEX™ and the Sustainable Development Goals: SDG Targets, National Development Plan, Implementation and Operations
17.00 – 17.30:	General Q & A and Evaluations

- *The training is in the process of accredited by the UK CPD Certification Service.*
- *Training materials and exercise handouts will be provided at the time of registration.*
- *Delegates must attend full day of training and participate in all exercises in order to receive the CPD accredited certificate.*

*This Executive Training is part of a short term Technical Cooperation Project on 'Migration and Sustainable Development in The Gambia (MSDG)'. It builds on the initial 'Induction and Training Workshop for the Cabinet Ministers' conducted by GK Partners (GKP) on 11 February 2017 in Gambia, and the subsequent one-to-one briefings with the President, Ministers, senior government officials and development partners.*

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